



1/9

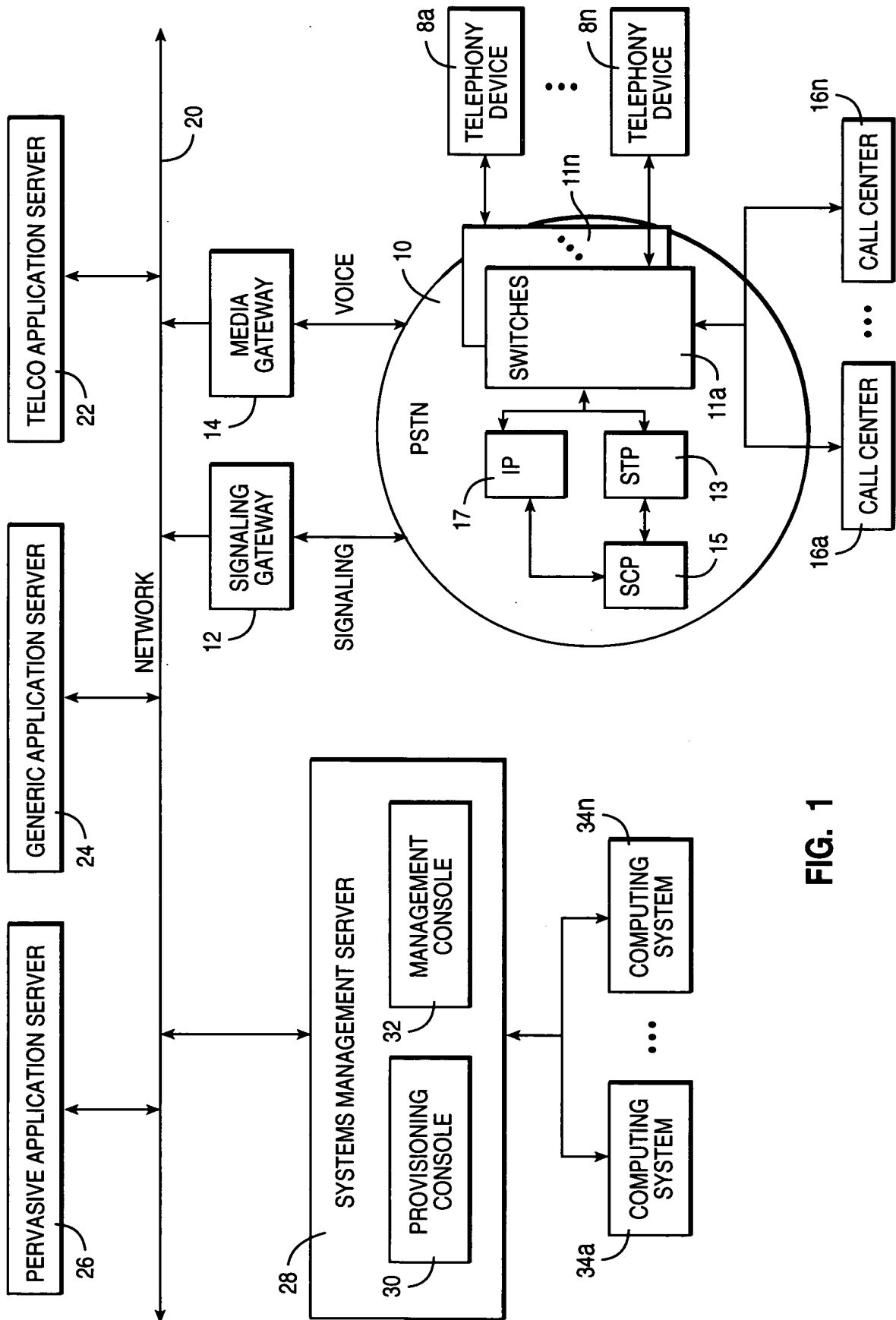


FIG. 1



FIG. 2

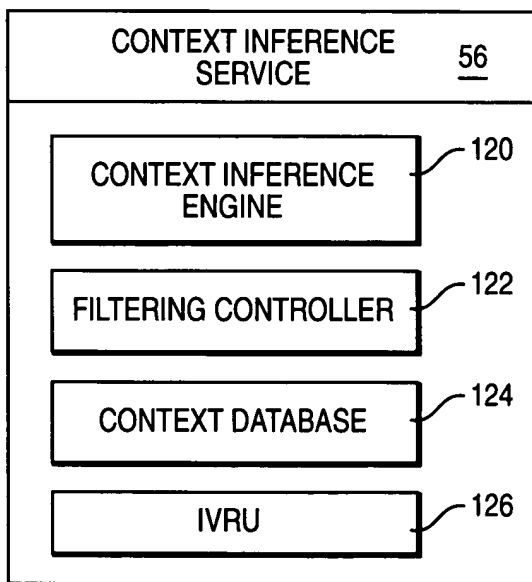
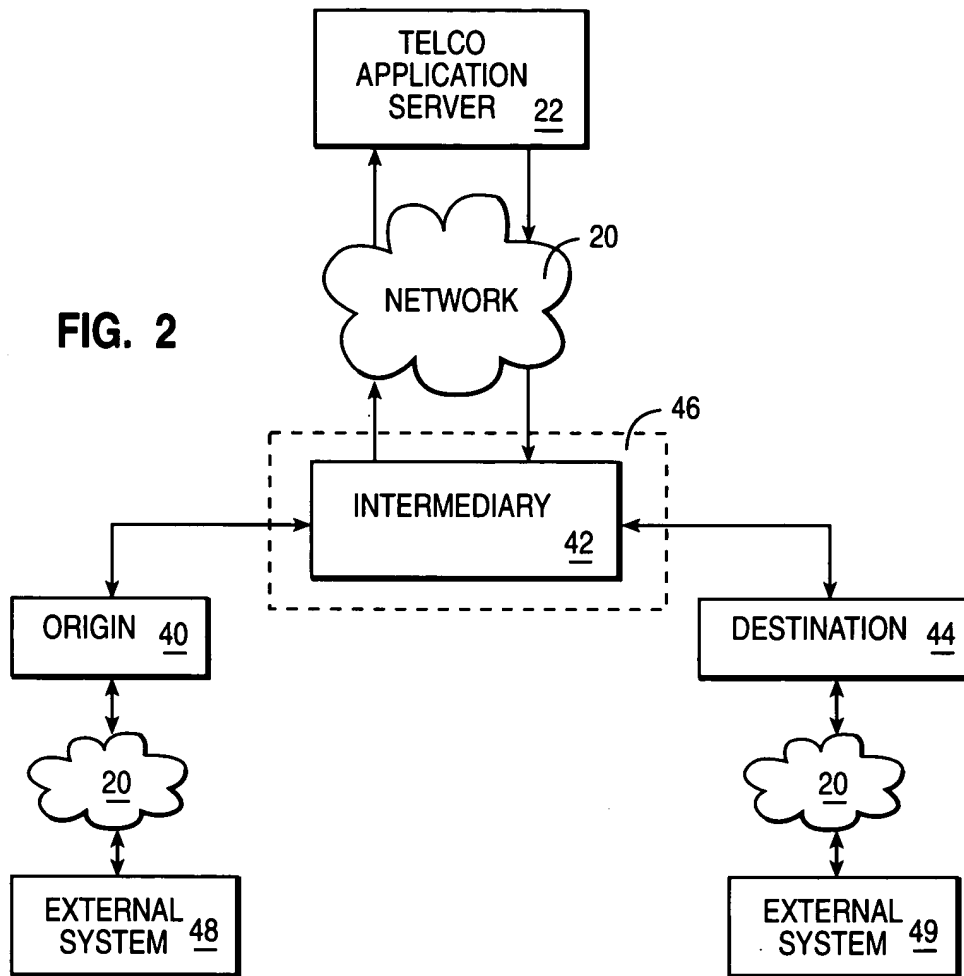


FIG. 6

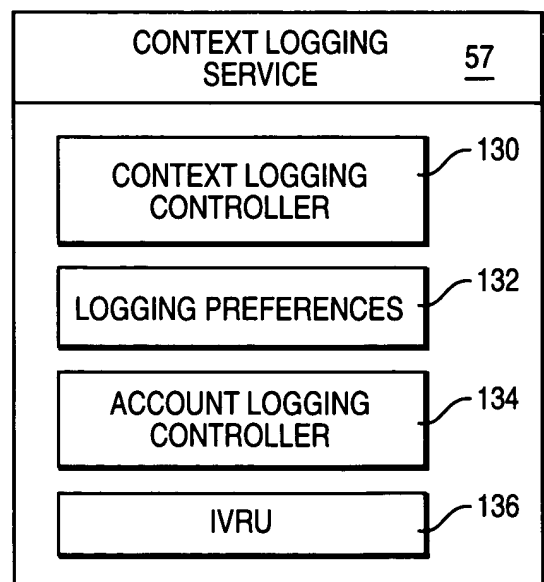


FIG. 7

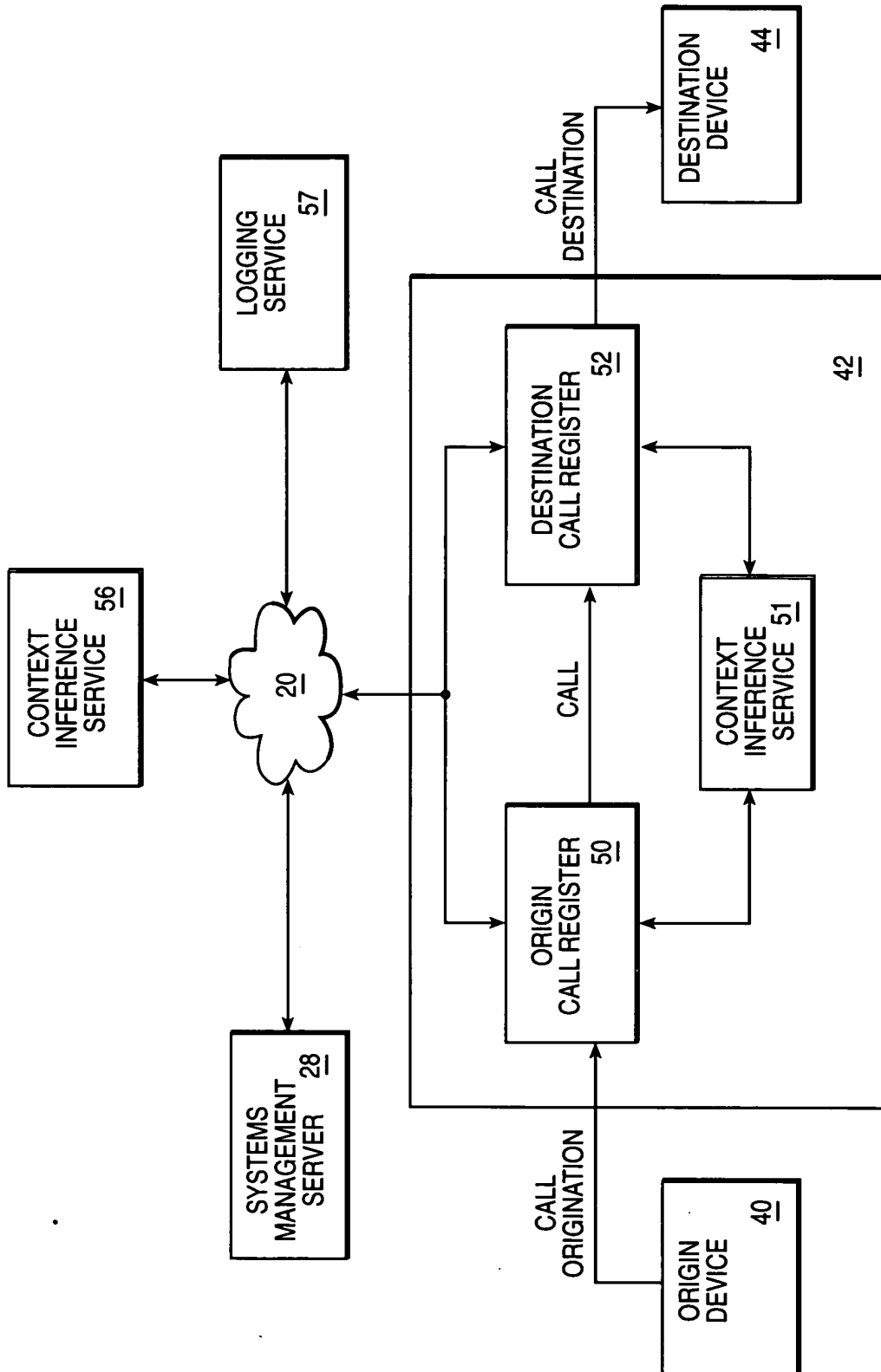
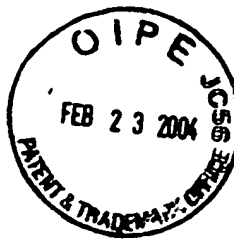


FIG. 3



FIG. 4

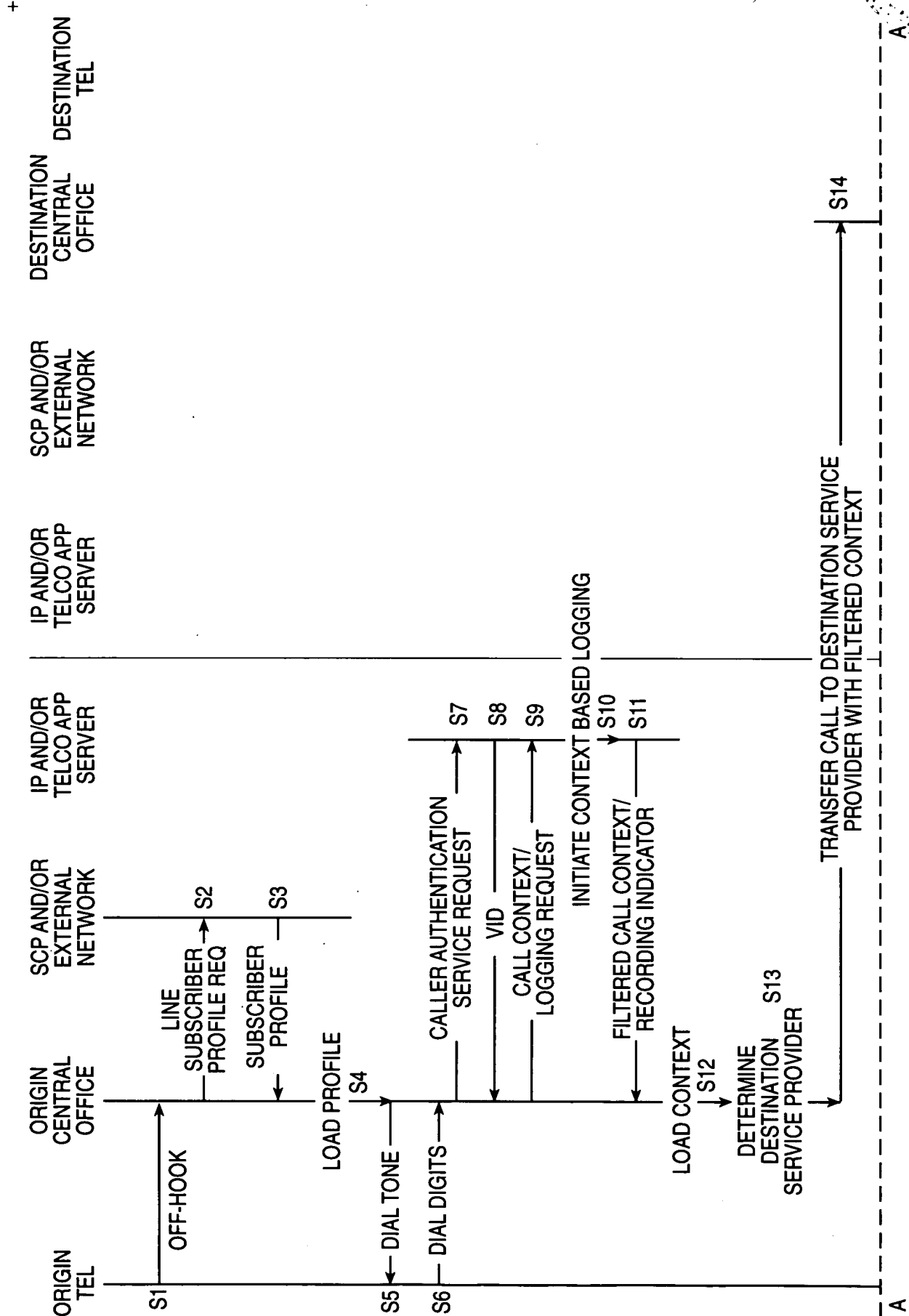
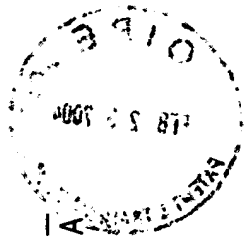


FIG. 5A





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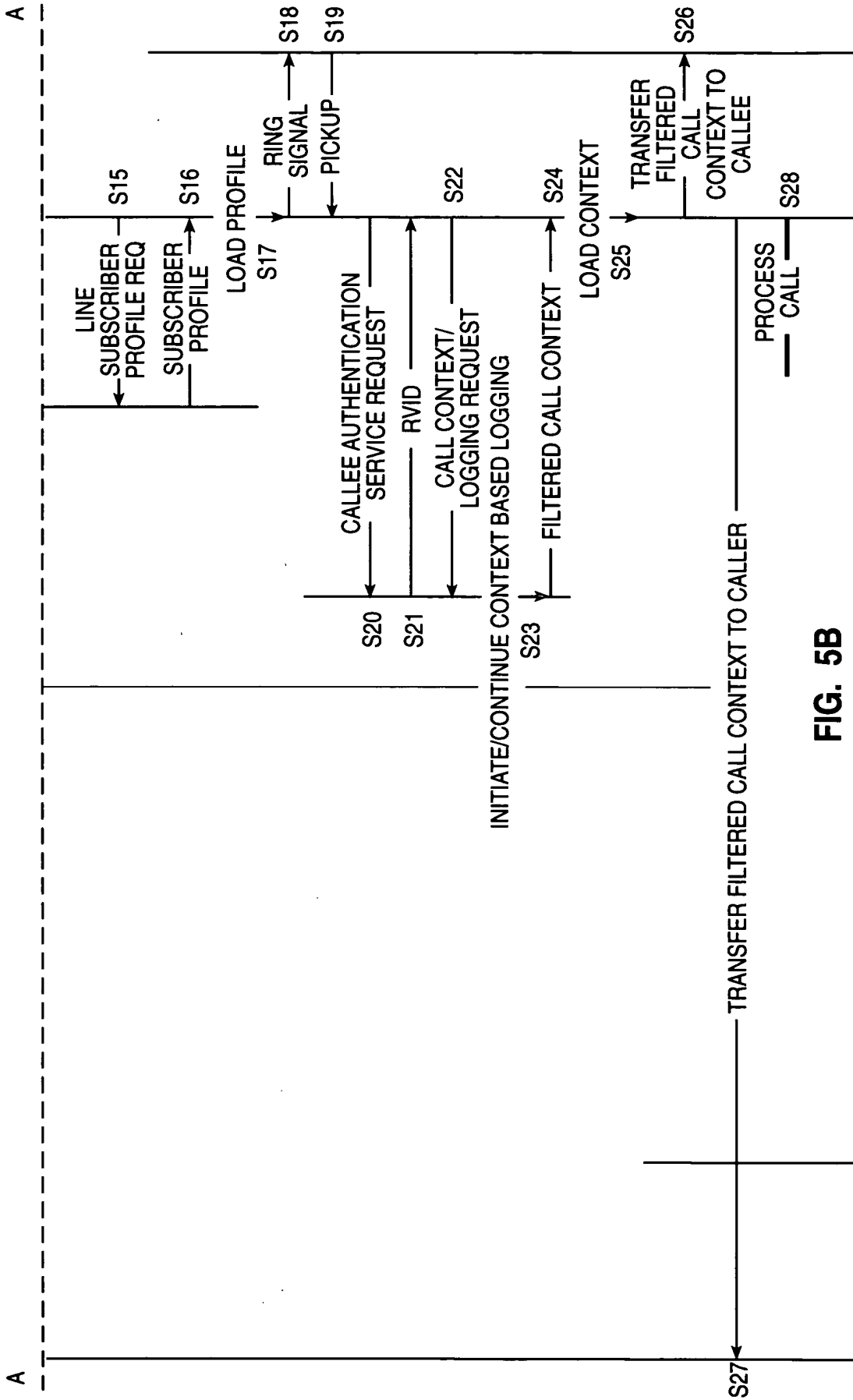


FIG. 5B

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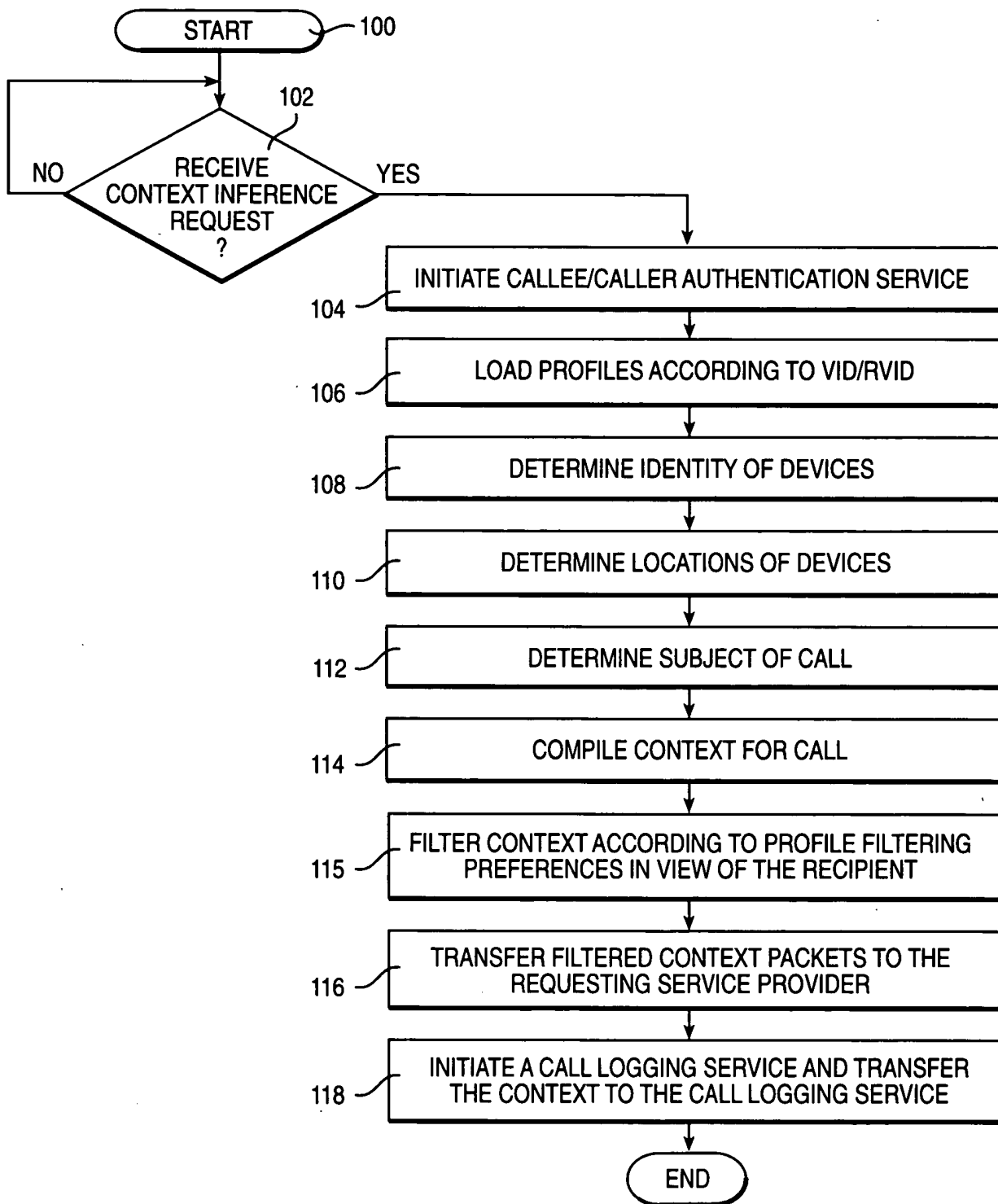


FIG. 8

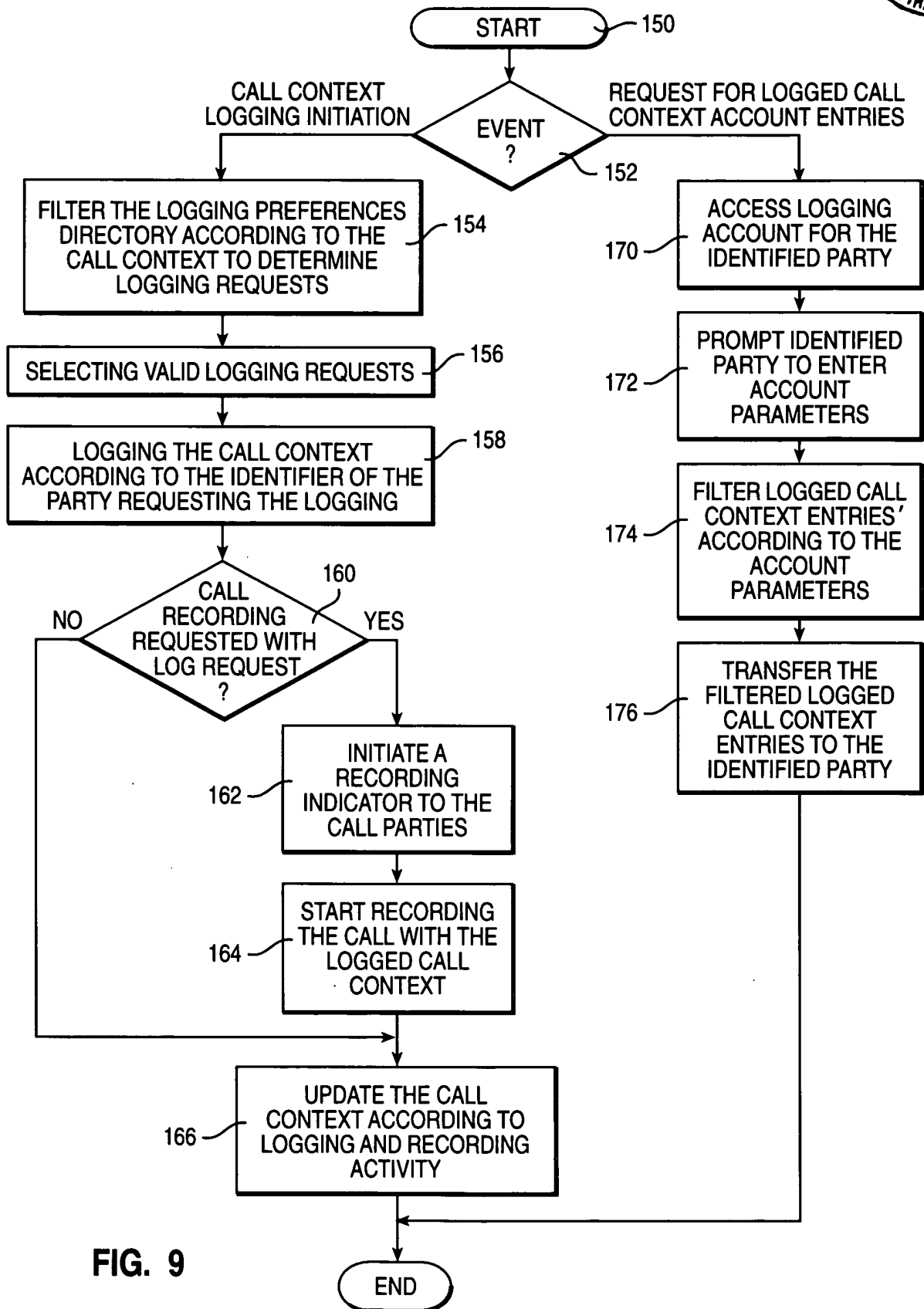
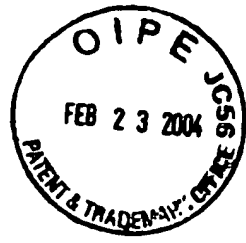
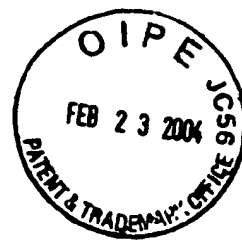


FIG. 9



CALL CONTEXT RECEIPT

180

**REQUESTED FOR: BUSINESS C
PARAMETERS: BUSINESS CALLS LOGGED TO
JANE MARKS IN JANUARY 2002**

1/3/2002 10:30:20 TO 10:50:10 - CENTRAL

CALLER: JANE MARKS

ON BEHALF OF: BUSINESS C

CALLEE: ENTERPRISES CORP

CALLER DEVICE: BUSINESS WIRELESS DEVICE

BILLING: TO BUSINESS C SERVICE PROVIDER

SUBJECT: BUSINESS - PROJECT A

1/5/2002 11:20:10 TO 12:30:15 - CENTRAL

CALLER: TISH JOHNSON

ON BEHALF OF CALLER: JANE MARKS

CALLEE: SUPPLIER D

CALLER DEVICE: WIRELINE

ORDER: ORDER #2011010: 10 UNITS PRODUCT C

ORDER BILLING: TO BUSINESS C, PROJECT A ACCOUNT PROVIDER

SUBJECT: BUSINESS - PROJECT A

1/6/2002 2:20:01 TO 2:50:50 - CENTRAL

CALLER: ALBERT JONES

CALLEE: JANE MARKS

CALLEE DEVICE: PERSONAL WIRELESS DEVICE

BILLING: TO ALBERT JONES' ACCOUNT PROVIDER

SUBJECT: BUSINESS - PROPOSAL C

FIG. 10